



LG HAUSYS RESIDENTIAL/COMMERCIAL FLOORS WARRANTY

1. Product

- LG Hausys warrants its residential/commercial flooring products to be free from manufacturing defects and wear-out for (see applicable products and years below) by appropriate maintenance for residential/commercial use.

2. Workmanship

- LG Hausys does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. LG Hausys floors should be professionally installed by contractors who have demonstrated expertise in installing residential/commercial floors.

3. Terms

- ① LG Hausys floors is correctly installed over a properly prepared subfloor.
- ② The floor is regularly maintained using an approved maintenance system as laid out in the LG Hausys Maintenance Manual and using properly maintained equipment and appropriate cleaning tools.
- ③ **Within One Year:** If a defect covered by this warranty is reported to LG Hausys in writing within one year of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will also pay reasonable labor costs.
- ④ **Within Two Years:** If a defect covered by this warranty is reported to LG Hausys in writing after one year but within two years of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will also pay fifty percent of reasonable labor costs.
- ⑤ **After Two Years:** If a defect covered by this warranty is reported to LG Hausys in writing after two years but within (see applicable products and years below) of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will not pay labor costs.
- ⑥ LG Hausys will not pay labor costs to repair or replace materials with defects that were apparent before or at the time of installation.

4. Exclusions

- The warranty does not cover the following:

- Improper Installation and/or maintenance.
- Problems arising from excessive moisture, alkaline, or water pressure from the subfloor.
- Differences in color between products and samples or photographs.
- Discoloration due to U.V. light, heat sources.
- Surface scratches, changes in shading, texture, and/or gloss during use.
- Indentations from improper loading including high heels, spiked shoes, rolling loads, chairs and other furniture not using floor protectors.
- Damage caused by chemically reactive materials, carpet crocking, dye, mold, stains, spillages, burns, gouges, scratches, indentations, floods, accidents, abuse, or any harsh scouring pads while buffing.
- Loss of any surface treatment features under following conditions:
 1. After buffing and/or waxing
 2. Improper, inadequate maintenance
 3. Damages (scratches, abrasion) on surface due to long-term usage and/or heavy traffic
- Damage caused by improper shipment, delivery or storage.
- Damages and/or discoloration due to exterior installation.
- LG Hausys excludes and will not pay incidental or consequential damages under this warranty.

By this we mean any loss, expense, or damage other than on the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

5. Note

- Some states do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

***THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. LG HAUSYS EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.**

Applicable Products and Years

Product	Specification	Manufacturing Defects Warranty	Limited Wear Warranty	
			Residential	Commercial
Dryback	Total Thickness: 5.0mm Wear Layer: 0.5mm	10 years	30 years	10 years
	Total Thickness: 3.0mm Wear Layer: 0.5mm	10 years	30 years	10 years
	Total Thickness: 2.5mm Wear Layer: 0.5mm	10 years	30 years	10 years
	Total Thickness: 2.5mm Wear Layer: 0.3mm	7 years	25 years	7 years for Light Commercial
Loosealy	Total Thickness: 5.0mm Wear Layer: 0.5mm	10 years	30 years	10 years
SPC click	Total Thickness: 4.5mm Wear Layer: 0.5mm	10 years	30 years	10 years
	Total Thickness: 6.0mm Wear Layer: 0.5mm	10 years	30 years	10 years